**Migration Response Centres (MRCs)** are situated along key migration routes, where they fill critical gaps by facilitating the identification of migrants in vulnerable situations and ensuring that they receive appropriate and immediate support. Migrants are assisted with shelter, food, non-food items, health and psychosocial assistance, among other types of assistance. Migrants wishing to return to their places of origin are supported with assisted voluntary return and reintegration\(^1\) while returning migrants are provided with direct assistance and information over available services. The assistance is provided either directly at the MRCs, via mobile outreach, or via referral to partners.

In East and the Horn of Africa and Yemen, MRCs are currently operational in Hargeisa in Somaliland, Bossaso in Puntland, and Mogadishu in Benadir Regional Administration; Obock in Djibouti; Semera, Metema, Dire Dawa, Togochale, and Moyale in Ethiopia; and Khartoum, Gedaref, and Kassala in Sudan; and Aden and Marib in Yemen. The services provided by each MRC vary based on location and needs.

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1. Voluntary humanitarian return for the context in Yemen.

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*Returnees and host community members engage in a painting activity to facilitate the sharing of experiences to promote mutual understanding.* © IOM 2021 / Ismail Osman
Services delivered by the MRC and its mobile response team

- Registration and protection assessment
- Counselling and mental health and psychosocial support
- Provision of non-food items
- Medical assistance
- Information sharing and awareness raising
- Hotline service

Services delivered to MRC beneficiaries in collaboration with partners

- Specialized medical assistance (Hospital)
- Post-arrival and reintegration assistance
- Consular support (embassies of migrants’ counties of origin)
- Assisted voluntary return, including pre-return assistance and coordination with embassies of migrants’ countries of origin (IOM)

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