

MIGRATION RESPONSE CENTRE HARGEISA

JAMHUURIYADA SOMALILAND
HAY' ADDA QAXOONTIGA
BARAKACAYAASHA QARANKA
(HQ&BQ)



SOMALILAND REPUBLIC OF
NATIONAL DISPLACEMENT &
REFUGEE AGENCY
(ND&RA)

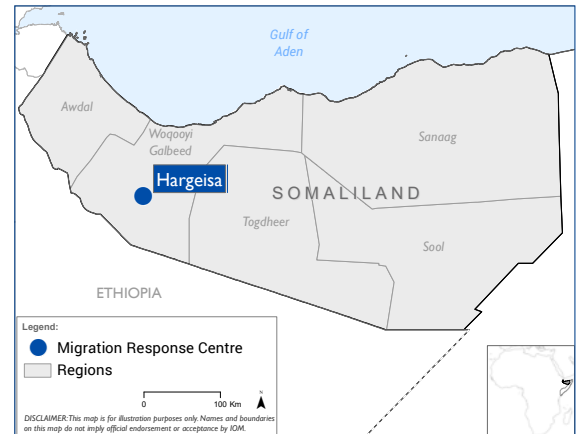


PROFILE

Year of establishment: 2009 | **Management:** Managed by the National Displacement and Refugee Agency
Target groups: Stranded migrants in Somalia

Migration Response Centres (MRCs) are situated along key migration routes, where they fill critical gaps by facilitating the identification of migrants in vulnerable situations and ensuring that they receive appropriate and immediate support. Migrants are assisted with shelter, food, non-food items, health and psychosocial assistance, among other types of assistance. Migrants wishing to return to their places of origin are supported with assisted voluntary return and reintegration¹ while returning migrants are provided with direct assistance and information over available services. The assistance is provided either directly at the MRCs, via mobile outreach, or via referral to partners.

In East and the Horn of Africa and Yemen, MRCs are currently operational in Hargeisa in Somaliland, Bossaso in Puntland, and Mogadishu in Benadir Regional Administration; Obock in Djibouti; Semera, Metema, Dire Dawa, Togochale, and Moyale in Ethiopia; and Khartoum, Gedaref, and Kassala in Sudan; and Aden and Marib in Yemen. The services provided by each MRC vary based on location and needs.



1. Voluntary humanitarian return for the context in Yemen.



Services delivered by the MRC and its mobile response team



Registration and protection assessment



Counselling and psychosocial support



Provision of non-food items



Medical assistance



Information sharing and awareness raising



Information hotline/Feedback and complaints



Mobile patrols

Services delivered to MRC beneficiaries in collaboration with partners



Assisted voluntary return, including pre-return assistance and coordination with embassies of migrants' countries of origin (IOM)



Consular assistance (embassies of migrants' countries of origin)



Referral for specialized and secondary medical support (Hargeisa Group Hospital)



Direct assistance and accommodation (Ethiopian Community Committee)



Assistance for persons of concern to UNHCR

Other partners

Ministry of Employment, Social Affairs, and Family (MESAF) to strengthen direct assistance and assessment of protection concerns of vulnerable migrants

UNICEF to support coordination and timely and quality assistance of child protection services .

More details on the profiles of migrants registered at MRCs, assistance provided, migration routes and further information can be found in an interactive data dashboard [under this link](#) (accessible upon request).

Contact:

Email: mrc.sland1@gmail.com | **Address:** Hargeisa, Goljano behind Hargeisa Group Hospital, East of Geedi Garage

Hotline: Landline 528502, Mobile 0633382508 | **Working hours:** Saturday – Thursday, 7.30 am – 2.00 pm
