Migration Response Centres (MRCs) are situated along key migration routes, where they fill critical gaps by facilitating the identification of migrants in vulnerable situations and ensuring that they receive appropriate and immediate support. Migrants are assisted with shelter, food, non-food items, health and psychosocial assistance, among other types of assistance. Migrants wishing to return to their places of origin are supported with assisted voluntary return and reintegration1 while returning migrants are provided with direct assistance and information over available services. The assistance is provided either directly at the MRCs, via mobile outreach, or via referral to partners.

In East and the Horn of Africa and Yemen, MRCs are currently operational in Hargeisa, Bossaso, and Mogadishu in Somalia; Obock in Djibouti; Semera, Metema, Dire Dawa, Togochale, and Moyale in Ethiopia; and Khartoum, Gedaref, and Kassala in Sudan; and Aden and Marib in Yemen. The services provided by each MRC vary based on location and needs.

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1. Voluntary humanitarian return for the context in Yemen.
Services delivered by the MRC

- Registration and protection assessment
- Group counselling services and psychosocial support
- Shelter
- Food and Water
- Onward transportation assistance to communities of origin
- Information sharing and awareness raising
- Orientation on the available MRC and referral services
- Capacity development of governmental partners to coordinate inter-regional referral system and on migrant protection

Services delivered to MRC beneficiaries in collaboration with partners

- Family tracing and reunification (Bureau of Women and Children Affairs, Forum on Sustainable Child Empowerment, and Save the Children)
- Legal protection services for migrants in vulnerable situations and victims of trafficking (Attorney General Offices and Police Commission at federal and regional levels)
- Assistance for refugees and asylum seekers (UNHCR and the Administration for Refugee and Returnee Affairs ARRA)
- Livelihood support (IOM)
- Medical assistance (Hospitals)

Other partners


More details on the profiles of migrants registered at MRCs, assistance provided, migration routes and further information can be found in an interactive data dashboard under this link (accessible upon request).

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